

# CARIEND

Effective December 20th, we have retained Cariend, a medical records custodian, to manage the records for the next 7 years. Cariend is not a medical provider and does not handle billing, medications, or referrals for the closed practice.

Requestors should be prepared to complete the Records Release Authorization Form and provide a copy of government-issued photo ID, as required by HIPAA. **The fastest way to process requests for copies of medical records is to visit Cariend's website and follow the instructions posted here: <https://www.cariend.com/request-records/>**

If you do not have access to a computer or internet, Cariend can be reached by phone at 404-991-7080 – please note the HIPAA laws do not allow medical records to be released based on a phone or email request.

If you prefer to mail your completed Authorization Form and Government-issued Photo ID:  
Cariend ROI  
PO Box 1866  
Thomasville, GA 31799-1866

If you have questions about the process, Cariend can also be contacted via email at [Request@Cariend.com](mailto:Request@Cariend.com) however, you should not send sensitive personal information or request documents through email.